Note to the reader:

The personal data in this directory are provided by the institutions, bodies and agencies of EU.

The data are presented following the established order where there is one, otherwise by alphabetical order, barring errors or omissions.

It is strictly forbidden to use these data for direct marketing purposes.

If you detect any errors, please report them to: whoiswho@publications.europa.eu

Managed by the Publications Office
© European Union, 2022
Reproduction is authorised. For any use or reproduction of individual photos, permission must be sought directly from the copyright holders.
European Ombudsman

Cabinet of the European Ombudsman 4
Secretariat-General 4
Directorate of Inquiries 4
Directorate for Administration 5
Data Protection Officer 5
European Ombudsman
(postal office Box: Postal address: CS 30403 - 67001 - Strasbourg Cedex)
FRANCE
Tel. +33 3881-72313
Fax +33 3881-79062

Ms Emily O’REILLY
European Ombudsman
Tel. ++33 3881-72313 (Strasbourg)

CABINET OF THE EUROPEAN OMBUDSMAN

Mr Aidan O’SULLIVAN
Head of Cabinet
Tel. +0032 228-46868 (Brussels)

Markus SPOERER
Policy Adviser

SECRETARIAT-GENERAL

Ms Cesira D’ANIELLO
Secretary-General
cesira.daniello@ombudsman.europa.eu
Tel. +0032 228-43849 (Brussels)

Ms Murielle RICHARDSON
Administrator
Tel. +0033 3881-72388 (Strasbourg)

DIRECTORATE OF INQUIRIES

Ms Rosita HICKEY
Director of Inquiries
Tel. +0032 228-42542 (Brussels)

Mr Fergal Ó REGAN
Chief Legal Expert
Tel. +0032 228-43548 (Brussels)

Ms Marta HIRSCH-ZIEMBIŃSKA
Principal Adviser on Charter compliance
Tel. +0033 3881-72746 (Strasbourg)

Jennifer KING
Legal Expert

Leticia DÍEZ SÁNCHEZ
Inquiries Officer

Francesca ABBO
Inquiries Officer

Mr Peter DYRBERG
Inquiries and Process Expert
Tel. +0032 228-32752 (Brussels)

Ms Tanja EHNERT
Inquiries Coordinator
Tel. +0032 228-46768 (Brussels)

Ms Michaela GEHRING
Inquiries Officer
Tel. +0032 228-33418 (Brussels)

Ms Angela MARCOS-FIGUERUELO
Inquiries Officer
Tel. +0032 228-41030 (Brussels)

Oana MARIN
Inquiries Officer
Tel. +0032 228-30992 (Brussels)

Mr Koen ROOVERS
Inquiries Officer
Tel. +0032 228-41141 (Brussels)

Valentina STOEVA
Inquiries Officer
Tel. +0032 228-43527

Anna Barbara ZEJC
Inquiries Officer
Tel. +0032 228-42003 (Brussels)

Case-handling Unit

Ms Tina NILSSON
Head of the Case-handling Unit
Tel. +0032 228-41417 (Brussels)

Mr Richard MORE O’FERRALL
Inquiries Coordinator
Tel. +0032 228-43044 (Brussels)

Vieri BIONDI
Inquiries Officer
Tel. +0032 228-33438 (Brussels)

Mr Peter BONNOR
Inquiries Officer
Tel. +0033 3881-72541 (Strasbourg)

Silvia FULLER
Inquiries Officer
Tel. +0032 228-43831 (Brussels)

Mr Nicholas HERNANZ
Inquiries Officer
Tel. +0032 228-30068 (Brussels)

Ms Patricia LOPEZ MARTÍN
Inquiries Officer
Tel. +0032 228-34731 (Brussels)

Tereza MANDJUKOVA
Inquiries Officer
Tel. +0033 3881-72092 (Strasbourg)

Ms Laura MASSOCCHI
Inquiries Officer
Tel. +0032 228-32269 (Brussels)

Ms Eija SALONEN
Inquiries Officer
Tel. +0033 3881-72429 (Strasbourg)

Mr Konstantinos TSAKLIDIS
Inquiries Officer
konstantinos.taklidis@ombudsman.europa.eu
Tel. +0032 228-33401 (Brussels)
# DIRECTORATE FOR ADMINISTRATION

<table>
<thead>
<tr>
<th>Role/Mentorship</th>
<th>Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director for Administration</td>
<td>Marie-Pierre DARCHY</td>
<td>Tel. +0032 228-33332 (Brussels)</td>
</tr>
<tr>
<td>Process &amp; documents management, business continuity and infrastructure team</td>
<td>Mr Alessandro DEL BON</td>
<td>Tel. +0033 3881-72382 (Strasbourg)</td>
</tr>
<tr>
<td>Budget and finance team</td>
<td>Ms Véronique VANDAELE</td>
<td>Tel. +0032 228-42300 (Brussels)</td>
</tr>
<tr>
<td>Human resources team</td>
<td>Ms Zina ASSIMAKOPOULOU</td>
<td>Tel. +0032 228-33558 (Brussels)</td>
</tr>
<tr>
<td>Ms Francesca PAVESI</td>
<td>Administrator</td>
<td><a href="mailto:francesca.pavesi@ombudsman.europa.eu">francesca.pavesi@ombudsman.europa.eu</a> Tel. +0032 228-30067 (Brussels)</td>
</tr>
<tr>
<td>Communication Unit</td>
<td>Ms Gundi GADESMANN</td>
<td>Head of Communication Tel. +0032 228-42609 (Brussels)</td>
</tr>
<tr>
<td>Ms Honor Louise MAHONY</td>
<td>Media and Outreach Officer Tel. +0032 228-434733 (Brussels)</td>
<td></td>
</tr>
<tr>
<td>Enrico PORTELLI</td>
<td>Team Leader, Digital Communication <a href="mailto:enrico.portelli@ombudsman.europa.eu">enrico.portelli@ombudsman.europa.eu</a> Tel. +0032 228-32013 (Brussels)</td>
<td></td>
</tr>
<tr>
<td>Communication Unit</td>
<td>Ms Honor Louise MAHONY</td>
<td>Media and Outreach Officer Tel. +0032 228-434733 (Brussels)</td>
</tr>
<tr>
<td>Enrico PORTELLI</td>
<td>Team Leader, Digital Communication <a href="mailto:enrico.portelli@ombudsman.europa.eu">enrico.portelli@ombudsman.europa.eu</a> Tel. +0032 228-32013 (Brussels)</td>
<td></td>
</tr>
<tr>
<td>Human resources team</td>
<td>Ms Zina ASSIMAKOPOULOU</td>
<td>Tel. +0032 228-33558 (Brussels)</td>
</tr>
<tr>
<td>Ms Francesca PAVESI</td>
<td>Administrator</td>
<td><a href="mailto:francesca.pavesi@ombudsman.europa.eu">francesca.pavesi@ombudsman.europa.eu</a> Tel. +0032 228-30067 (Brussels)</td>
</tr>
</tbody>
</table>

### DATA PROTECTION OFFICER

<table>
<thead>
<tr>
<th>Role/Mentorship</th>
<th>Name</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Protection Officer</td>
<td>Francesca PAVESI</td>
<td></td>
</tr>
</tbody>
</table>
General index of names

A
ABBO, Francesca, 4
AMIR-TAHMASSEB, Marc Kamran, 5
ASSIMAKOPOULOU, Zina, 5

B
BIONDI, Vieri, 4
BONNOR, Peter, 4

D
DARCHY, Marie-Pierre, 5
DEL BON, Alessandro, 5
DÍEZ SÁNCHEZ, Leticia, 4
DYRBERG, Peter, 4
D’ANIELLO, Cesira, 4

E
EHNERT, Tanja, 4

F
FUCHS, Marjorie, 5
FULLER, Silvia, 4

G
GADESMANN, Gundi, 5
GEHRING, Michaela, 4

H
HERNANZ, Nicholas, 4
HICKEY, Rosita, 4
HIRSCH-ZIEMBIŃSKA, Marta, 4

K
KING, Jennifer, 4

L
LOPEZ MARTÍN, Patricia, 4

M
MAHONY, Honor Louise, 5
MANDJUKOVA, Tereza, 4
MARCOS-FIGUERUELO, Angela, 4
MARIN, Oana, 4
MASSOCCHI, Laura, 4
MORE O’FERRALL, Richard, 4
NILSSON, Tina, 4
O’REILLY, Emily, 4
O’SULLIVAN, Aidan, 4
Ó REGAN, Fergal, 4
PAVESI, Francesca, 5,5
PORTELLI, Enrico, 5
RICHARDSON, Murielle, 4
ROOVERS, Koen, 4
SALONEN, Eija, 4
SPOERER, Markus, 4
STOEVA, Valentina, 4

T
TSAKLIDIS, Konstantinos, 4

V
VANDAELLE, Véronique, 5

Z
ZEJC, Anna Barbara, 4