🔧 Communities of Practice Playbook | Community management

1 What is the community manager's mandate and is it officially recognised?

2 Capture all community management tasks from the convening visual board

Synthesiser

Catalyst

Organiser

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3 Navigate through the following virtuous square framework to design your community facilitation activities

	Facilitated Synchronous	Autonomous Asynchronous
In Real Life		
Online		

4 Assign a number to each activity and create your engagement roadmap by defining all of the necessary elements per activity.

5 What does success look like for your community?