Overview

- TED eSentool 2.9.0
- TED eSentool 2.10.0
- Statistics 2018/2019
- Quality of notices
- Contacts and documentation
eSentool 2.9.0

- Installed in July 2019

- New features:
  - Update of Legal Notice page
eSentool 2.10.0

- Planned for end of October 2019

- New features:
  - update of [TED eSenders Workspace](#)
  - simulation endpoint
    - publication information
eSentool 2.10.0 (2)

- ‘waiting for information’ status
  - obsolete
Statistics 2018/2019

Helpdesk statistics (1/1/2018-15/9/2019)

JIRA issues per category

- eSender profile: 5%
- eSentool: 16%
- New registrations: 2%
- New schemas: 16%
- Production process: 26%
- Protocol methods: 3%
- Qualification process: 20%
- Business Rules: 3%
- Directives: 1%
- Web Service Method: 8%
Quality of notices

Production follow-up: quality of notices
(1/6/2019-31/8/2019)

- Notices rejected because of reception error:
  - R008 dispatch date
  - R013 dupl. NoDocExt
Contacts and documentation

- **Main points of contact:**
  - OP TED Helpdesk: op-ted-helpdesk@publications.europa.eu
  - eSentool’s contact form: https://esentool.ted.europa.eu/contact

- **TED eSenders Workspace:**
  https://webgate.ec.europa.eu/fpfis.wikis/display/TEDeSender

- **TED schemas - EU vocabularies:**
Your feedback

- What would you like to improve?
Questions?

Thank you!
TED eSenders support team