

eSender Experience

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Getting started as an eSender

- Where to start
- Scale
- Creating a framework
- Redundant data/forms?
- How do we need to alter our own product?

Developing Ted eForms

- Creating a "good enough" solution
- What we don't need
- What can we expect from our users
- Integrating with our product
- Minimise user effort
- Testing
- Life cycle big improvement

Ted Updates

- Unclear changes / Changelog
- Multiple customer environments / versions
- Good time scales
- Looking forward to eForms

Some issues

- What is best practice?
- What to do when TED is wrong?
- Documentation / Wiki
- TED uptime issues create more problems
- User input validation, harsh patterns?

Questions?